

Our vision

To support people to live well in their communities

It starts with me...

Values

Behaviours



Compassion
Acting with kindness

Treating people with respect, showing empathy and a desire to be helpful.
Paying attention to others and listening to them.
Responding appropriately, being mindful of the language we use to do this.



Pride
Being passionate about what we do

Challenging poor practice.
Being a patient and carer advocate.
Recognising and praising good care.



Integrity
Leading by example

Doing what I say I am going to do.
Being honest.
Taking responsibility for my actions.



Valuing everybody
Using an inclusive approach

Supporting every person however different to me to achieve their best.
Challenging discrimination and supporting others to understand why it is everybody's business to do this.
Recognising and challenging my own assumptions.



Innovation
Aspiring for excellence in all we do

Using service improvement methodology.
Learning with people who use our services, research, best practice and evidence.
Sharing the learning internally and contributing to research where relevant.



Collaboration
Listening to each other and working together

Working in partnership to promote recovery, supporting and encouraging independence.
Working as one team.
Valuing lived experience as an equal partnership.

